

# FREQUENTLY ASKED QUESTIONS

# Frequently Asked Questions (FAQs)

# 1. What types of businesses do you work with?

We work with a wide range of businesses, from start-ups and freelancers to established small businesses with up to 10 employees. Our services are tailored to meet the unique needs of each client, regardless of industry or sector.

# 2. How do I know which package is right for my business?

Choosing the right package depends on your business stage and specific goals. Our Starter Package is ideal for startups and sole traders looking for initial planning, while our Standard and Premium Packages offer more comprehensive support for growing businesses and established enterprises, respectively. Schedule a free discovery call to discuss your needs, and we'll help you find the best fit.

#### 3. What does the initial consultation involve?

The initial consultation is an in-depth session where we'll discuss your business goals, challenges, and opportunities. This session helps us understand your needs and craft a customized strategy or plan to support your business objectives.

### 4. How are your coaching sessions structured?

Our coaching sessions are personalised and designed to provide hands-on guidance and support. Whether you choose our group webinars or individual sessions, we focus on helping you implement strategies, overcome obstacles, and achieve measurable progress towards your goals.

#### 5. Can I customize a package to fit my specific needs?

Absolutely! While we offer predefined packages (Starter, Standard, and Premium), we understand that every business is unique. We're flexible and can tailor our services to address your specific challenges and goals. Get in touch with us to discuss your requirements, and we'll work together to create a customised solution.

#### 6. What kind of support do you provide after the initial sessions?

We provide ongoing support through email, phone, and chat. Whether you have questions, need advice, or require additional guidance, our team is here to assist you throughout your business journey.

## 7. How can I get started with your services?

Getting started is easy! Simply reach out to us through our Contact Us page or schedule a free discovery call. We'll discuss your needs, recommend the best package for you, and outline the next steps to help you achieve your business goals.